



Ambassador
Overseas Logistics



The Logistics Problem

As the person responsible for your company's logistics needs, you understand how tough it is to control the following everyday occurrences:

- Customer urgently needs product in less than quoted lead time
- Vendor missed "guaranteed" ship date, vendor is unresponsive
- Ice/fog/wind/strike/congestion at port so cannot load/unload/dock/depart
- Trucker missed pick-up/delivery window at production facility/distribution center
- No trucks/truckers/chassis available
- Ships all full, cargo rolled to next vessel
- Customs has chosen shipment for a special inspection with a one to two week delay

- High general rate increase announced
- No rail capacity available
- Mechanical problems/storms stranded plane
- Cargo damaged/lost in shipment

Somehow, you're expected to deliver on time, safely, within budget so that production, sales, purchasing, distribution and everyone else in your company can meet their objectives regardless of the numerous factors that can cause delay, loss or damage to cargo. Simply put, you're expected to provide perfect performance in an increasingly complex world characterized by longer supply chains, greater uncertainty and yet do this with less time on your hands.

The Logistics Solution

Whether your needs are great or small, we understand these problems and execute convenient solutions that work for you. Logistics service providers are usually managed by logistics experts but we are businessmen first. Which means that we understand your thinking because we've spent our careers on your side of the desk.

Our business model consists of partnering with a select group of world-class logistics and supply chain management providers each with one or more areas of expertise. We then match their best skills and resources to meet your needs.

Our team at Ambassador Overseas Logistics has a portfolio of skills and experience, the buying power and the global platform of a large multinational yet the agility and personal attention of a boutique operation. By combining our unique blend of general management skills with the logistics expertise of our partners, we offer a superior, personalized, professional customer experience.

Our multinational, multi-lingual team of over 350 professionals possesses extensive proficiency and over 5000 years of combined experience in freight forwarding, logistics management, warehousing, distribution, customs clearance and other aspects of logistics and supply chain management.

Our global network consists of 56 offices in North America, South America, Asia, Europe, the Middle East and Oceania plus our agents in another 25 countries within Africa and many other locations. This global platform means we provide a local presence with local service, using native speakers, on the ground business intelligence, deep familiarity with local customs and laws and the ability to take care of your needs.

Our team is dedicated to providing the highest service with rapid response and attention to detail by employing the latest in information and communications technologies.



MISSION STATEMENT

Providing a full range of world-class, customer-focused, competitive value chain solutions in a timely, accurate and convenient manner with integrity, creativity and professionalism.



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